

Janitorial Services 03.26.20

Conference Call

Good Afternoon,

As we carefully plow through this COVID-19 Pandemic, **I want to again thank each of you for your continued support and service.**

Although challenged, we continue to provide all essential services and it is much appreciated by our customers.. We are fortunate to be in an industry that is an "essential business" and to be able to support those who are also on the front line of this Pandemic - the health care workers throughout Northwest Indiana.

With respect to the Coronavirus, we are beginning to see indications that we are approaching the apex - a good sign as we look (and hope) to set a new direction soon of getting back to normal.

With that said, local authorities have been empowered (see NWI.COM) to arrest people who are not essential service providers and who do not have authorization to work. Thankfully, we are well staffed with essential employees providing essential business services to those sites who are open (essential) and who are operating. Please make sure to keep the letter that we sent to you in your vehicle and on your person for easy and quick verification.

Outside of that, let's keep moving forward. Customers are grateful and my wife and I are also thankful for your service. Please keep us posted on any questions or concerns that you may have.

Also, in closing, thank you to those of you who have already utilized the feedback link and provided feedback on our conference calls and updates. Please provide feedback so that we can better serve you.

Have a great day out there and be safe!

Thank you,

Jack & Victoria